FREQUENTLY ASKED QUESTIONS

What are the hours of operation of the Sports Lounges?

Seneca Niagara Resort & Casino Mondays – Fridays • Noon – Midnight Saturdays & Sundays • 10 AM – Midnight

Seneca Allegany Resort & Casino Mondays – Thursdays • 10 AM – 10 PM Fridays – Sundays <u>• 10 AM – Midnight</u>

Seneca Buffalo Creek Casino Mondays – Fridays • 10 AM – Midnight Saturdays & Sundays • 8 AM – Midnight *Hours are subject to change at management's discretion.

Where are the Sports Lounges located?

All Sports Lounges are located on the Gaming Floor at each property.

When can bets be placed?

Bets can be placed at the betting counter with a Sportsbook Ticket Writer during Sports Lounge operating hours. You may also place a bet at one of our self-service kiosks 24 hours a day.

Are cash and credit accepted at the Sports Lounge?

Sports wagers may only be placed with cash.

How can I cash out a winning ticket?

You can cash out a winning ticket at the betting counter within the Sports Lounge during operating hours. You can also cash out a winning ticket at the Cashier's Cage 24 hours a day.

What is the minimum bet I can make at the Sports Lounge?

The minimum wager amount you can place at the Sports Lounge is \$1.

Am I able to bet on horse racing at the Sports Lounges at Seneca Resorts & Casinos?

You will not be able to bet on horse racing at the Sports Lounges.

How many teams can I bet on a parlay?

A parlay wager may include up to 12 teams at the self-service kiosks and up to 9 teams at the betting counters in the Sports Lounges.

BYOB - BRING YOUR OWN BET

Want a faster sports betting experience? Use our betslip builder on your own device before walking up to the betting counter!



Scan the QR code above with any reader to get started. Then, find the game or the event you want to place a bet on. Once you've made your selections and entered how much you want to wager, a custom QR code will be created. Your custom QR code can be scanned at the betting counter with one of the Sportsbook Ticket Writers.





DIFFERENT TYPES OF BETS

Money Line - A wager placed on who will win an event. There is no point spread.

- Favorites are represented by a minus (-) symbol.
- Underdogs are represented by a plus (+) symbol.

Point Spread - A wager placed on which participant will "cover the spread." When you bet a favorite, you're betting them to win by a margin that's greater than the point spread. When you bet an underdog, you're betting them to win outright or lose by a margin that's less than the point spread.

Totals (Over/Unders) – A wager placed on whether the combined score of both teams in any given sporting event will be "over" or "under" the combined total.

Propositions (Prop Bet) - A wager placed on an individual player or specific event within a given game. Prop bets typically do not have an effect on the final outcome of the game.

Parlay – A wager placed that combines a series of outcomes to occur into one bet. In order to win a parlay bet, all bets must be correctly selected to ensure a payout for the bettor.

Round Robin - A wager placed on multiple parlays at once. All of the selections do not have to win in order for you to receive a payout. **Teaser+ -** A parlay wager in which you are able to adjust the point spread in favor of your team or total in exchange for a lower payout. The more you change the spread, the lower the payout becomes.

Futures - A wager placed where the outcome will not be known until the distant future. This could be betting on the winner of the NBA MVP before the season starts. Odds are constantly changing as factors change throughout the season.

Pick 'Em – An instance in which no team is favored. The two participants have equal chance of winning and there is no point spread.



HOW TO PLACE A SPORTS BET

- 1. Choose the game/event you want to wager on.
- 2. Decide the outcome you want to wager on.
- 3. Determine what kind of bet you want to make.
- 4. Decide how much money you'd like to place on the game.
- 5. Find the nearest Sports Betting kiosk or approach the Sports Lounge betting counter and tell the Ticket Writer the event, outcome, bet type and amount you'd like to wager.
- 6. Ensure your selection is accurate at the self-service kiosk or betting counter before printing your betslip.
- 7. Hang on to your betslip so you can redeem any winning bets.